

ORIGINAL

NEW APPLICATION



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10 Attorneys for Arizona Public Service Company

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AZ CORP COMMISSION  
DOCKET CONTROL

BEFORE THE ARIZONA CORPORATION COMMISSION

COMMISSIONERS

11 SUSAN BITTER SMITH, Chairman  
12 BOB STUMP  
13 BOB BURNS  
14 DOUG LITTLE  
15 TOM FORESE

Arizona Corporation Commission

DOCKETED

NOV 10 2015

DOCKETED BY

16 IN THE MATTER OF THE APPLICATION  
17 OF ARIZONA PUBLIC SERVICE  
18 COMPANY FOR REVISIONS TO TARIFFS  
19 AND SERVICE SCHEDULES  
20 NECESSITATED BY NEW CUSTOMER  
21 INFORMATION AND BILLING SYSTEM.


DOCKET NO. E-01345A-15-0386

APPLICATION TO OPEN  
DOCKET

22 Arizona Public Service Company (APS) requests that docket control open a new  
23 docket wherein APS may file requests for approval of proposed changes to service  
24 schedules and tariffs that are needed in order to implement and deploy a new customer  
25 information and billing system. APS is working to replace, by early 2017, its current  
26 mainframe-based customer information system that was placed into service in the mid-  
27 1990s, with a new, web-based system designed by Oracle. This docket will not be used  
28 for any filings that constitute a request for a rate increase as contemplated by A.R.S. §  
40-250, and APS understands that Commission Staff may request that certain filings be  
made in a different docket. APS agrees to waive any application of the thirty-day period

1 referenced in A.R.S. §§ 40-250(B) and 40-367 to the extent applicable to proceedings  
2 brought forth in this docket.

3 RESPECTFULLY SUBMITTED this 10th day of November 2015.

4  
5 By:   
6 Thomas L. Mumaw  
7 Melissa M. Krueger

8 Attorneys for Arizona Public Service Company

9 ORIGINAL and thirteen (13) copies  
10 of the foregoing filed this 10th day of  
11 November 2015, with:

12 Docket Control  
13 ARIZONA CORPORATION COMMISSION  
14 1200 West Washington Street  
15 Phoenix, Arizona 85007  
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